



Welcome!

The City of Cayce, City of Columbia, Town of Springdale, and City of West Columbia are working on a bike share feasibility study to examine expanding the existing system into a regional network. The project team would like to hear about your bicycling preferences and your opinion about bike share so that we can meet the needs of the community. Please take a few minutes to provide your feedback by taking this short survey.

What is bike share?

Bike share provides a network of bicycles available at self-service kiosks. Customers can access the bicycles with the use of a key card or fob or using their credit or debit card by purchasing a daily, weekly, monthly or annual membership. Most existing systems allow customers to make as many trips as often as they like without additional charges provided, they return the bicycle to a station within 30-60 minutes (additional fees are typically incurred for keeping a bike beyond the time limit). Bike share is ideal for short distance trips and in many instances can provide a last-mile connection between transit and their destination.

To read more about bike share, go to: bluebikesc.com

To read more about the project, go to: <https://tinyurl.com/Three-Rivers-Bike-Share-Plan>

TRAVEL BEHAVIOR

1. Under normal circumstances (pre-COVID-19), how often do you typically use each mode?

| | Never | Less than once a month | 1 – 3 days a month | At least once a week | Multiple days per week |
|---|-------|------------------------|--------------------|----------------------|------------------------|
| Drive alone in a personal vehicle | | | | | |
| Carpool with others | | | | | |
| Bus Transit | | | | | |
| Personal bicycle | | | | | |
| Blue Bike SC bike share | | | | | |
| Walk | | | | | |
| Personal mobility device (e.g., wheelchair) | | | | | |
| Other (write in): | | | | | |

2. Under normal circumstances (pre-COVID-19), how far do you typically travel from home (one-way) for the following types of trips? Please make your best guess about distances.

| | Do not travel for this purpose | Less than 1 mile | 1 – 2 miles | 3 - 5 miles | 6 – 10 miles | More than 10 miles |
|----------------------------|--------------------------------|------------------|-------------|-------------|--------------|--------------------|
| Work | | | | | | |
| School | | | | | | |
| Shopping or errands | | | | | | |
| Dining | | | | | | |
| Visiting friends or family | | | | | | |

3. Do you currently have access to a working bicycle?

- Yes
- No

4. How often do you ride a bicycle?

- A few times a year
- A few times a month
- A few times a week
- Daily

5. Which of the following best characterizes your bicycling behavior?

- I am a seasonal bicyclist and prefer to ride when the weather is nice
- I am a year-round bicyclist and ride regardless of weather conditions
- I do not bike
- Other (write in): _____

BIKE SHARE

Bike share is a transportation service that allows you to rent a bicycle for short-distance travel. Currently, in the City of Columbia, you can rent pedal-powered or electric-assist bikes from a self-service Blue Bike SC bike share station. This plan is examining widening the Blue Bike SC program into a regional network.

6. Have you heard of Blue Bike SC bike share?

- Yes
- No

7. Have you used Blue Bike SC?

- Yes
- No
- Unsure

8. Would you use bike share in any of the following communities? Check all that apply.

- City of Cayce
- Town of Springdale
- City of West Columbia
- Unsure
- No, I would not use a bike share in any of these communities
- Other (write in): _____

9. Do you support the following service expansions (e.g., new stations) to Blue Bike SC?

| | Yes | No | Unsure |
|--|-----|----|--------|
| Expansion in the City of Columbia | | | |
| New service in the City of Cayce | | | |
| New service in the Town of Springdale | | | |
| New service in the City of West Columbia | | | |
| Other (write in): | | | |

10. What prevents you from using Blue Bike SC or using it more frequently? Check all that apply.

- I am not interested in using the service
- Blue Bike SC doesn't exist in the community where I live or work
- I don't feel safe or comfortable riding a bike
- Weather
- There are no bike lanes where I need to go
- I find the bikes difficult to ride
- There aren't bikes located where I need them
- I don't know how to check out a bike or the process is too complicated
- I prefer to ride my own bike
- I often have too many things to carry, or the bikes don't allow me to transport kids/pets
- I worry that I will have to pay for the bike if anything happens to it
- I don't have or want to use a credit card to use bike share
- I already use Blue Bike SC
- Other: _____

CONNECTIONS TO TRANSIT

First- and last-mile trips are the trips that connect someone from their origin to a transit stop (first mile) or from a transit stop to their destination (last mile). Although the term "mile" is used, first- and last-mile trips can be shorter or longer than one mile.

11. Do you ride bus transit within your community, or do you ride it to travel to other communities (e.g., from West Columbia to Cayce)?

- I ride transit to travel within my community
- I ride transit to travel to other communities
- I ride transit to travel within my community and to other communities
- I don't ride transit

12. How frequently do you ride bus transit (The Comet)?

- Never
- Rarely (less than once a month)
- Monthly (at least once a month)
- Weekly (at least once per week)
- Daily (several days each week)

13. What is your destination when riding bus transit? Select all that apply.

- Work
- School
- Recreation/entertainment
- Running errands
- Healthcare
- Other: _____

14. Which transit stop or station do you typically use to start your trip? If you do not ride transit, respond N/A

15. What can be done to improve your connection from your end stop to your destination? (Select all that apply)

- | | |
|---|--|
| <input type="radio"/> Add sidewalk connections | <input type="radio"/> Increase the number of vehicle parking spaces |
| <input type="radio"/> Improve conditions of existing sidewalks (e.g., repair or increase width) | <input type="radio"/> Provide bike sharing at or near stop |
| <input type="radio"/> Increase bicycle routes | <input type="radio"/> Improve a sense of personal safety (e.g., more lighting, securing cameras) |
| <input type="radio"/> Add wayfinding signage | <input type="radio"/> Increase transit route frequency |
| <input type="radio"/> Add more bike racks | <input type="radio"/> Not applicable |
| <input type="radio"/> Add covered bike parking or lockers | <input type="radio"/> Other _____ |
| <input type="radio"/> Provide pick up and drop off zones | |

16. What prevents you from riding bus transit or riding it more? (Select all that apply)

- It's too expensive
- I don't know where or how to board the bus
- It doesn't go where I want to go
- It takes too long
- There is no stop or station close to my home
- There is no stop or station close to the destinations that I frequent
- I'm worried about not having transportation if I work late or an emergency occurs
- The service is unreliable
- The service is not frequent enough
- I'm concerned for my personal safety
- I don't want to be around other people
- I have to carry large items or too many things
- Other: _____

17. Would you like to tell us anything else about your experience with bikeshare or accessing bus transit for the City of Cayce, City of Columbia, Town of Springdale, or City of West Columbia areas?

ABOUT YOU

Please tell us a little about yourself. This information is optional and will be used to evaluate whether participants are representative of the study area and can help us improve future outreach efforts. Any demographic information you provide will remain anonymous and will not be used to identify you or the feedback you share.

1. Where do you live?

- City of Cayce
- City of Columbia
- City of West Columbia
- Town of Springdale
- Other (enter your zip code):

2. What is your age?

- Under 18
- 18-24
- 25-44
- 45-64
- 65 or older
- Prefer not to answer

3. What gender do you most close identify with?

- Male
- Female
- Non-binary
- Other: _____
- Prefer not to answer

4. What race or ethnicity do you identify with?

Check all that apply.

- Black or African American
- Asian or Pacific Islander
- Native American
- Hispanic or Latinx
- White or European
- Other: _____
- Prefer not to answer

5. What is your household's annual income?

- Less than \$15,000
- \$15,000 – \$49,999
- \$50,000 - \$74,999
- \$75,000 - \$99,999
- \$100,000 - \$150,000
- More than \$150,000
- Prefer not to answer