



AGENDA
REGIONAL AGING AND DISABILITY ADVISORY COMMITTEE
Monday January 13, 2019
12:00 p.m.

- | | | |
|--------------|---|------------------|
| I. | Call to Order | Dr. Roger Gaddy |
| II. | Welcome and Invocation | |
| III. | Approval of Agenda & Minutes (Enclosure 1) | Action |
| IV. | Consent Agenda-Aging Program Updates (Enclosures 2-6) | Dr. Roger Gaddy |
| V. | DHEC, Division of Public Health Nutrition Practice | Quin Knox |
| VI. | Silver Hair Legislative Update | Tom Lloyd |
| VII. | Provider Overview, Senior Resources | Andrew Boozer |
| VIII. | Family Caregiver Support Program Update | Kenley Longshore |
| IX. | Area Plan Update(Enclosure 7) , Service Funding Update | Jennifer Brewton |
| X. | Public Comment | Open |
| XI. | Adjourn | Dr. Roger Gaddy |

Next Meeting: April 13, 2020 12:00 p.m.

Contractor's Meeting immediately following RADAC Meeting



**The Regional Aging and Disability Advisory Committee (RADAC)
Central Midlands Council of Governments
Monday, September 23, 2019 ♦ 12:00 p.m. ♦ CMCOG Conference Room**

COMMITTEE MEMBERS PRESENT:

Dr. Roger Gaddy, Fairfield County, Chair
Peggy Butler, Lexington County, Vice Chair
Thomas Lloyd, Lexington County
Debbie Summers, Lexington County
Joyce Mize, Lexington County
Betty Schumpert, Newberry County
Julie Ann Dixon, Richland County
Joyce Mason, Richland County
Mike Gutshall, Richland County
Harriet Miller, Richland County
Kevin Miller, Richland County
Ida Thompson, Richland County
Larry Cooke, Richland County

CONTRACTORS PRESENT

Lynda Christison, Lexington County Recreation and Aging Commission
Andrew Boozer, Senior Resources, Richland County
Lynn Stockman, Newberry County Council on Aging

STAFF MEMBERS PRESENT:

Fretoria Addison, Ombudsman Volunteer Program Coordinator
Jenny Andrews, Aging Program Coordinator
Sheila Bell-Ford, SHIP Program Coordinator
Jennifer Brewton, AAA/ADRC Director
Anna Harmon, Director, Regional Long-Term Care Ombudsman
Petula Hendley, Grants Accountant
Candice Holloway, Family Caregiver Advocate
Chanell Jackson, Finance Director
Ben Mauldin, Executive Director

Joe Perry, Information, Referral and Assistance
Reginald Simmons, Deputy Executive Director
Kenley Longshore, Family Caregiver Coordinator

GUEST PRESENTERS

Ali Ashley, Prisma SeniorCare PACE
John Tucker, Prisma SeniorCare PACE

I. CALL TO ORDER

Chairman Dr. Roger Gaddy called the meeting to order at 12:00 p.m. on September 23, 2019.

**II. Welcome, Invocation, Introductions, Approval of Agenda, Consent Agenda
Agenda, Minutes, Consent Agenda Approved**

**III. Presentation on Program of All-Inclusive Care for the Elderly (PACE)
John Tucker and Allie Ashley with Prisma Health explained this model of care.**

IV. Silver Hair Legislative Update

Tom Lloyd provided an informational briefing to the committee on the Silver Haired Legislature. The committee discussed and asked questions.

V. Advanced Directives Overview

Shelia Bell-Ford provided an overview about Advanced Directives. Discussion was had and questions answered.

VI. Family Caregiver Support Program

Candice Holloway gave an update of the Family Caregiver Support Program. Ms. Holloway and Ms. Jenny Andrews will be hosting a Powerful Tools for Caregivers class in Little Mountain beginning in October. Back-to-School shopping was done with grandparents from the Seniors Raising Children program. The Family Caregiver Support Program continues to host a monthly group every 3rd Thursday from 11am -1 pm open to all family caregivers.

VII. Public Comment

VIII. Next Meeting: January 13, 2020 12:00 pm

IX. Adjourn 1:00 pm

SHIP Report- January 13, 2020

Client Contacts

OCT 2019 – DEC 2019 - Staff assisted 788 Medicare beneficiaries.

Outreach Events

OCT 2019 – DEC 2019- Staff conducted 6 OUTREACH EVENTS.

Presentations to Public/ Health Fair, Senior Fair or Other Events

2- Presentations, 4-Health Fairs

The 2020 Palmetto Senior Show is Thursday, January 16, 2020 9am-2pm at the South Carolina State Fairgrounds in the Goodman Building.

Central Midlands and the Department on Aging will host SHIP Training in April. Attendees will gain a greater understanding of Medicare, Medicaid and Social Security benefits as well as how to protect against fraud. More information will be provided in the coming months.

Respectfully submitted by:

Shelia Bell-Ford

SHIP Coordinator

Long Term Care Ombudsman Report

Central Midlands Long Term Care Ombudsman Program

Who are we?

Long-Term Care Ombudsmen are advocates for residents of long term care facilities. We work to resolve problems related to abuse, neglect, exploitation, quality of care, improper discharges, respect and dignity issues etc, on behalf of residents. The Long-Term Care Ombudsman staff advocates, mediates and/or investigates to bring about changes that will improve residents' quality of care and quality of life.

Facilities

The Central Midlands Ombudsman Program is responsible for **6,881** beds in **111** facilities throughout the Midlands.

Stats below are for Sept. 1, 2019 to Dec. 31, 2019 (these stats will change and are tentative as the Dept. on Aging is in the process of implementing our new Ombud operating system. Our office had to hand count these cases as the system is not available for reporting stats beyond Sept. 30, 2019 at this time.)**

• Number of cases opened	286 Cases (tentative)
• Number of complaints	293 Complaints (tentative)
• Community Education	30 Outreach efforts (tentative)
• Consultations	32 (tentative)
• Councils	9 (tentative)
• Facility Visits/RVs	114 (tentative)
• Number of volunteers	21 Volunteers

Top Three Complaints

Nursing Homes

- 1. Dignity and Respect**
- 2. Resident-to-Resident Abuse**
- 3. Accidental Injury of Unknown Origin**

Assisted Living/Residential Care

- 1. Dignity and Respect**

Long Term Care Ombudsman Report

2. Resident-to-Resident
3. Misappropriation of Resident's Funds/Property

Spotlight on Advocacy – “Preserving Respect and Dignity in Long Term Care.” ~ Upcoming Volunteer Training for New Volunteer Ombudsman

The Central Midlands Long Term Care Ombudsman program held two trainings in October 2019. One training was held on Oct. 23rd for facility staff and the other training was held on Oct. 30th for the community. Ms. Charlotte A. Jones, MSW, who have worked for several agencies, including the SC Department of Disabilities and Special Needs, The SC Vocational Rehabilitation, the SC Department of Mental Health and the SC Department of Health and Environmental Control was the trainer. We were able to offer facility staff and the community 10 free CEUs to use toward their licensure as a SW, Nurse, Administrator and for hours towards CNAs education.

The Central Midlands Volunteer Ombudsman Program continues to recruit Ombudsman Volunteers and Volunteer Recruiters. Therefore, we encourage each and every one of you to spread the word about our Volunteer program. We will have a New Volunteer Ombudsman training class on **Tuesday, January 21, 2020**. If you would like to attend this training class or attend one in the near future, or should you or anyone you know have an interest, please do not hesitate to contact our office at 803-376-5389 and say, “YES, I am interested in becoming a Volunteer.” Make the Difference today!

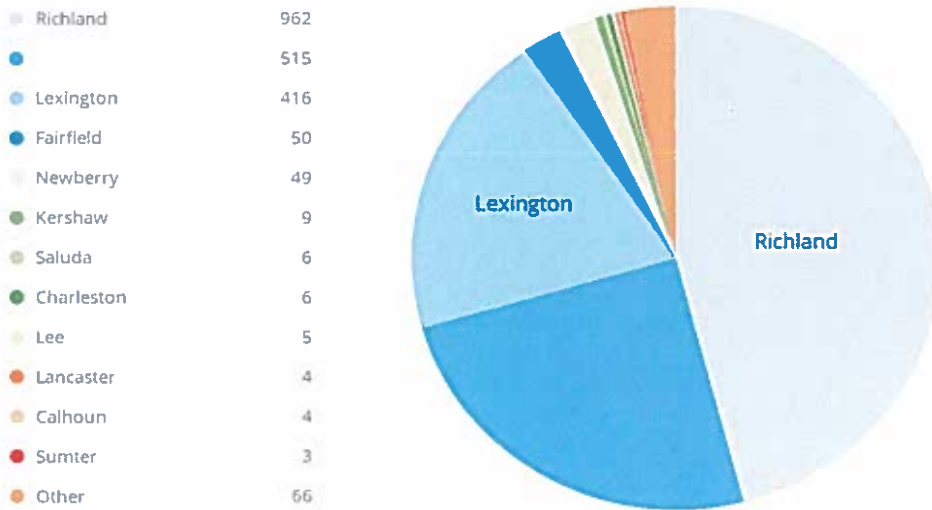
Long-Term Care Ombudsman Staff:

Anna Harmon, Long-Term Care Ombudsman Director
LaToya Buggs-Williams – Senior Long-Term Care Ombudsman
Fretoria Addison – Ombudsman Volunteer Coordinator
Jessica Ray- Associate Long-Term Care Ombudsman

**REGIONAL INFORMATION, REFERRAL AND ASSISTANCE TOTALS
CENTRAL MIDLANDS AREA AGENCY ON AGING
FY 2019-2020 YEAR-TO-DATE TOTALS**

CALL ORIGIN BY COUNTY (YEAR TO DATE)

Total
2,095



CENTRAL MIDLANDS MONTHLY CONTACTS – JULY 2019 TO DECEMBER 2019						
JULY 2019	AUGUST 2019	SEPTEMBER 2019	OCTOBER 2019	NOVEMBER 2019	DECEMBER 2019	Y-T-D TOTALS
400	432	324	397	281	261	2095

CENTRAL MIDLANDS PRESENTING NEEDS – JULY 2019 TO DECEMBER 2019	
TOP FIVE PRESENTING NEED	TOTAL COUNT (YEAR TO DATE)
Information and Referral (Resources Provided through Agency Resource Directory)	386
Other (Needs not listed in SC ACT)	234
Insurance Counseling	106
Caregiver Consultation	61
Rental Payment Assistance	56

CENTRAL MIDLANDS UNMET NEEDS – JULY 2019 TO DECEMBER 2019

TOP FIVE UNMET NEEDS	TOTAL COUNT (YEAR TO DATE)
Rent Payment Assistance	48
Medical Appointments Transportation	38
Other (Needs not listed in SC ACT)	38
Information and Referral	28
Utility Bill / Electric Service Payment Assistance	22

CENTRAL MIDLANDS OUTREACH EVENTS – JULY 2019 TO DECEMBER 2019

JULY 2019	AUGUST 2019	SEPTEMBER 2019	OCTOBER 2019	NOVEMBER 2019	DECEMBER 2019	TOTAL COUNT
0	2	0	0	0	3	5

Assessment Totals July 1, 2019-December 31, 2019

	Fairfield – New	Fairfield – reassessments	Lexington – New	Lexington – reassessments	Newberry – New	Newberry – reassessments	Richland – New	Richland – reassessments	Total
July	9	14	61	32	15	20	15	30	196
August	4	22	28	37	19	18	25	34	187
September	3	1	18	31	9	22	13	31	128
October	10	20	17	77	19	13	12	36	204
November	7	14	8	18	20	10	11	29	117
December	4	10	5	17	2	17	14	31	100
January									
February									
March									
April									
May									
June									
Total	37	81	137	212	84	100	90	191	932

FCG Funding Level Report
 (All Accounts)

Source	Total	Allocated	Available	% Avail	Allocated Spent	82%	Allocated Remaining	18%	Total Budget Spent	81.0%
Alz	85,713.70	85,185.73	527.97	0.6%	69,452.71	82%	15,733.02	18%	69,452.71	81.0%
Elk Alz					0.00				0.00	
State Respie										
State Respie SRC										
III E	150,873.39	248,139.40	-97,266.01	-64.5%	130,831.06	53%	117,308.34	47%	130,831.06	86.7%
III E SRC	36,460.00	16,906.75	19,553.25	53.6%	16,906.75	100%	0.00	0%	16,906.75	46.4%
III E SS	25,000.00	25,779.68	-779.68	-3.1%	17,368.29	67%	8,411.39	33%	17,368.29	69.5%
Totals:	298,047.09	376,011.56	-77,964.47	-26.2%	234,558.81	62%	141,452.75	38%	234,558.81	78.7%
III E Total:					165,106.10				Total Budget Spent	
									63,488.28	21.3%

Year Two Annual Area Plan Update
Fiscal Year: July 1, 2018 to June 30, 2019

Area Agency on Aging: Central Midlands Council of Governments

Answer the questions below in order, and include the number for each question.

1. Please list and summarize any changes that modify or amend the mission or scope of the AAA's Area Plan since originally submitted.

No changes have been made to date that would modify or change the missions or scope of the AAA's Area Plan since it was originally submitted in November 2017. At the last update (10/26/18) two Non-OAA Programs had been removed (Senior Squares and Home Meds).

2. Provide a list of regional successes and major accomplishments between July 1, 2018 and June 30, 2019.
 - Following the removal of the Senior Squares Program, boxes of food not yet distributed were given to clients being assessed with a need for food.
 - Central Midlands continues to operate the successful My Will Program to seniors in our region. It provides simple wills to seniors and is conducted monthly during the school year at various locations in the Central Midlands Region in partnership with SC Bar and USC School of Law.
 - Central Midlands has accepted a Masters of Social Work intern from the University of South Carolina for the 2019-2020 academic year. Her primary focus will be to build a more versatile program for Seniors Raising Children. She will also work in assessments, support groups, and the Family Caregiver Support Program.
 - All aging staff with at least one year at Central Midlands were able to attend a minimum of one conference related to their area.
 - All open positions are now filled.
3. Has the AAA deemed any providers at-risk through its monitoring process? Provide details on any corrective actions undertaken as a result of a provider being classified at-risk and the end result. No current providers have been identified as high-risk.
4. Provide the number of individuals on waiting lists for each service that has a waiting list.

Homemaker: Fairfield-21
Lexington-79
Newberry-36
Richland- 59

Home Delivered Meals: Newberry-11

Richland- 30

5. Please provide a summary of the AAA's procurement process in 2019 including lessons learned, best practices, or ideas how the process can be improved. In addition, describe the process used by the AAA to determine whether a provider is a sub recipient or contractor. The information from this question will be shared with the other AAA Directors and discussed at future AAA Director's meeting.

In February, Central Midlands released a RFP to secure services for the Aging Programs. The following agencies were awarded the contracts and rates have been determined as follows:

A total of seven (7) agencies submitted proposals for the above listed services. The first step of the evaluation was a review for responsiveness. After that, a selection committee was selected to review the proposals. These proposals were reviewed and evaluated by a review team consisting of the following members:

Ellen Cooper, Vice Chair Regional Aging and Disabilities Advisory Committee (RADAC)

Peggy Butler, RADAC

Joyce Mize, RADAC

Guillermo Espinosa, Regional Planner, Central Midlands Council of Governments

Joe Perry, Information and Referral/Assistance Specialist, Central Midlands Council of Governments

Steve Knight, Partner/Industry Liaison Midlands Workforce Development Board

Chris White, Director Workforce Development

Proposers were evaluated on organizational summary, organizational capacity, financial management and strength, and quality management for a maximum of 100 points.

Proposers were then evaluated on staffing, experience/past performance, service delivery plan, community involvement/expansion of services for a max of 80 points.

Finally, a sealed cost bid was given for a max of 20 points. This was evaluated by Gregory Sprouse, our Procurement Officer, and checked by Ben Mauldin and Jennifer Brewton.

6. If the AAA has additional comments, please share here.