



AGENDA
REGIONAL AGING AND DISABILITY ADVISORY COMMITTEE
Tuesday, May 14, 2019
12:00 p.m.

- | | |
|---|------------------|
| I. Call to Order | Julie Ann Dixon |
| II. Welcome and Invocation | Kay Mitchel |
| III. Approval of Agenda & Minutes (Enclosure 1) | Action |
| IV. Legislative Update | Tom Lloyd |
| V. RFP Subcommittee Report | Jennifer Brewton |
| VI. Aging Program Update | Jennifer Brewton |
| a. Financial Report (Enclosure 2) | Chanell Jackson |
| b. Family Caregiver Support Program (Enclosure 3) | Candice Holloway |
| c. Information & Referral/Assistance (Enclosure 4) | Joe Perry |
| d. Ombudsman Program (Enclosure 5) | Fretoria Addison |
| e. Assessment Program (Enclosure 6) | Jenny Andrews |
| f. SHIP (Enclosure 7) | Shelia Bell-Ford |
| g. Genetic Testing Awareness (Enclosure 8) | Shelia Bell-Ford |
| VII. Public Comment | Open |
| VIII. Adjourn | Julie Ann Dixon |

Next Meeting: July 9, 2019 12:00 p.m.

Contractor's Meeting immediately following RADAC Meeting



The Regional Aging and Disability Advisory Committee (RADAC)
Central Midlands Council of Governments
Tuesday, March 12, 2019 ♦ 12:00 p.m. ♦ CMCOG Conference Room

COMMITTEE MEMBERS PRESENT:

Mary Gail Douglas, Fairfield County
Peggy Butler, Lexington County
Mary Joyner, Lexington County
Thomas Lloyd, Lexington County
Joyce Mize, Lexington County
Julie Ann Dixon, Richland County, Chair
Mike Gutshall, Richland County
Dr. Stephen Lloyd, Richland County
Harriet Miller, Richland County
Kevin Miller, Richland County

GUESTS PRESENT:

Carol Boykin
Sherry Feggins

CONTRACTORS PRESENT

Angie Conner, Fairfield County Council on Aging
Lynn Stockman, Newberry County Council on Aging
Pam Dukes, Senior Resources, Richland County

STAFF MEMBERS PRESENT:

Fretoria Addison, Ombudsman Volunteer Program Coordinator
Jenny Andrews, Aging Program Coordinator
Sheila Bell-Ford, SHIP Program Coordinator
Jennifer Brewton, AAA/ADRC Director
Jessica Foster, Operations Coordinator
Joe Perry, Information, Referral and Assistance
Chanell Jackson, Finance Director
Reginald Simmons, Deputy Executive Director

I. CALL TO ORDER

Chairman Julie Ann Dixon called the meeting to order at 12:05 p.m. on March 12, 2019.

II. Invocation

Ms. Joyce Mize gave the invocation.

III. Approval of Agenda & Minutes

a. Approval of Agenda

Peggy Butler moved, seconded by Mary Gail Douglas to approve the Agenda

b. Approval of January 8 , 2019 Minutes

Joyce Mize moved, seconded by Kevin Miller to approve the minutes with corrections (add Mary Gail Douglas as attending).

IV. Legislative Update

Tom Lloyd provided an informational briefing to the committee on the Silver Haired Legislature. The committee discussed and asked questions.

V. RADAC Emergency Preparedness Subcommittee Report

Julie Ann Dixon and Carol Boykin gave an update on the Emergency Preparedness Committee.

VI. AAA/ADRC

a. Jennifer Brewton gave an update on FY2019 Budget and Expended. From July 1, 2019 to Jan 31, 2019, they are as follows:

Family Caregiver support:	Budgeted \$498,463.13 Expended \$263,157.17
Transportation:	Budgeted \$518,048.15 Expended \$334,417.67
Home Care I:	Budgeted: \$313,416.39 Expended \$162,438.89
Home Care II:	Budgeted: \$122,671.75 Expended: \$32,572.13
Legal Services:	Budgeted: \$89,392.67 Expended \$32,294.24
Congregate Meals:	Budgeted: \$531,029.20 Expended \$267,670.07
Home Delivered Meals:	Budgeted: \$1,234,993.38.91 Expended: \$864,099.35
NSIP:	Budgeted: \$331,608.39 Expended: \$159,812.71
Evidence Based Programs:	Budgeted: \$45,089.76 Expended: \$22,940.00

VII. Family Caregiver Support Program

Candice Holloway gave an update of the Family Caregiver Support Program. She reported numbers for July 1, 2018 thru January 31, 2019. The awarded amount is \$506,993.61 of that a total of \$388,734.46 was allocated and \$263,157.47 was spent. The FCSP did receive the additional requested funding for State and Alzheimer's in total of \$100,000.

Three hundred twenty-nine (329) vouchers have been written. Current applications are being received daily. As of this date, xx are pending and xx are considered inactive (waiting for a caregiver decision). The Family Caregiver Advocate hosts a monthly respite support group every 3rd Thursday from 11am -1 pm.

VIII. Information and Referral/Assistance Program

Joe Perry gave an update on the I&R/A program. From July 2018 to November 2018. I&R/A had 1,355 contacts. The top 5 Presenting Needs were Utility Assistance, Medicaid Waiver Information, Home Repair/Modification Assistance, Rental Assistance and Home chores/homemaker services.

IX. Ombudsman Program Update

Fretoria Addison gave an update on the Ombudsman Program. From October 1, 2018 to February 28, 2019 (Stats will change) there were 365 open cases, 704 complaints, 51 Outreach Efforts, 39 Consultations, 3 Councils, 99 Facility Visits/RV's and 20 volunteers.

X. Client Needs Assessment Program

Jenny Andrews gave an update on the Assessment Program. July 1, 2018 thru February 29, 2019 there were 1,269 assessments done.

XI. State Health Insurance Program

Sheila Bell-Ford gave an update on the SHIP Program. From January – February 2019, staff assisted 2,746 Medicare beneficiaries'/family members. Eighteen (18) outreach events were conducted (9 Presentations, 9 Health Fairs).

XII. Needs Assessment Update

Jennifer Brewton presented the summary tabulations conducted by the SC Area Agencies on Aging. A total of 908 surveys were collected in the Central Midlands Region.

XIII. Public Comment

XIV. Next Meeting: May 14, 2019

XV. Adjourn 1:15 pm

**Central Midlands Area Agency on Aging
Financial Update**

ENCLOSURE 2

	<u>Budget</u>	<u>Expended as of 3/31/2019</u>	<u>Balance</u>
Family Caregiver Support			
Title III E Respite (Federal Funding)	\$ 163,891.09	\$ 119,419.13	\$ 44,471.96
Title III E Seniors Raising Children	\$ 44,614.52	\$ 37,966.56	\$ 6,647.96
State Respite	\$ 150,243.82	\$ 82,646.48	\$ 67,597.34
State Respite Seniors Raising Children	\$ -	\$ -	\$ -
Alzheimer's Respite	\$ 135,713.70	\$ 74,133.57	\$ 61,580.13
Elks Club - Respite	\$ 4,000.00	\$ -	\$ 4,000.00
	\$ 498,463.13	\$ 314,165.74	\$ 184,297.39
Transportation			
Title III B (Federal Funding)	\$ 351,890.48	\$ 346,081.76	\$ 5,808.72
HCBS (State Funding)	\$ 166,157.67	\$ 87,472.65	\$ 78,685.02
	\$ 518,048.15	\$ 433,554.41	\$ 84,493.74
Home Care I (Chores)			
Title III B (Federal Funding)	\$ 209,587.30	\$ 197,871.32	\$ 11,715.98
BINGO (State Funding)	\$ 72,079.09	\$ 6,593.81	\$ 65,485.28
HCBS (State Funding)	\$ 31,750.00	\$ -	\$ 31,750.00
	\$ 313,416.39	\$ 204,465.13	\$ 108,951.26
Home Care II (Personal Care)			
Title III B (Federal Funding)	\$ 78,953.00	\$ 42,191.69	\$ 36,761.31
HCBS (State Funding)	\$ 43,718.75	\$ -	\$ 43,718.75
	\$ 122,671.75	\$ 42,191.69	\$ 80,480.06
Legal Services			
Title III B (Federal Funding)	\$ 89,392.67	\$ 44,339.72	\$ 45,052.95
HCBS (State Funding)	\$ -	\$ -	\$ -
	\$ 89,392.67	\$ 44,339.72	\$ 45,052.95
Congregate Meals			
Title III C1 (Federal Funding)	\$ 431,029.20	\$ 328,328.99	\$ 102,700.21
HCBS (State Funding)	\$ 100,000.00	\$ 21,451.32	\$ 78,548.68
	\$ 531,029.20	\$ 349,780.31	\$ 181,248.89
Home Delivered Meals			
Title III C2 (Federal Funding)	\$ 831,949.97	\$ 740,206.78	\$ 91,743.19
HCBS (State Funding)	\$ 403,043.41	\$ 312,850.66	\$ 90,192.75
	\$ 1,234,993.38	\$ 1,053,057.44	\$ 181,935.94
Nutrition Services Incentive Program (NSIP)			
NSIP (Federal Funding)	\$ 331,608.39	\$ 197,549.07	\$ 134,059.32
Evidence Based Programs			
Title III D (Federal Funding)	\$ 45,089.76	\$ 28,650.00	\$ 16,439.76

Family Caregiver Support Program
Update: From 1 July 2018 through 31 March 2019
For RADAC May 2019

	Awarded amount	Allocated	Spent	Vouchers
State Respite	\$150,243.82	\$114,211.45	\$82,646.48	80
Seniors : SRC	\$12,530.48	0	0	0
Assistive Tech	0	0	0	0
Funding Subtotal	\$162,774.30	\$114,211.45	\$82,646.48	80

FCSP/Title III E	\$139,307.33	\$127,578.81	\$98,195.00	112
Supplies	\$24,583.66	\$24,851.52	\$21,224.13	71
Title III E- SRC	\$44,614.52	\$37,966.56	\$37,966.56	55
Funding Subtotal	\$208,505.51	\$190,396.89	\$157,385.69	238

Alz Respite	\$139,713.70	\$116,195.22	\$74,133.57	81

Totals:	\$510,993.51	\$420,803.56	\$314,165.74	399
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Additional Program Information:

Caregiver Advocate and Assessment Coordinator attended Powerful Tools for Caregiver Training in Summerville, SC and are now certified to teach the class

The monthly Family Caregiver Education and Support Program continues to be a success. It is held the third Thursday from 11:00 am-1:00 pm.

Outreach for the Family Caregiver Support Program was conducted at the Harbison Recreation Center on April 10.

Information and Referral/Assistance Program Fiscal Year-to-Date

TOTAL NUMBER OF CONTACTS YEAR TO DATE										
07/18	08/18	09/18	10/18	11/18	12/18	01/19	02/19	03/19	04/19	YTD
300	371	223	289	172	320	392	410	468	472	3417
TOTAL										

TOTAL NUMBER OF OUTREACH EFFORTS YEAR TO DATE										
07/18	08/18	09/18	10/18	11/18	12/18	01/19	02/19	03/19	04/19	YTD
1	1					1	1	2		6
TOTAL										

Presenting Needs:

- 1) In-home care
- 2) Home repair
- 3) Transportation
- 4) Subsidized housing
- 5) Legal services

Unmet needs

- 1) Transportation
- 2) Utility assistance
- 3) General financial assistance
- 4) Rental assistance
- 5) In-home Care needs

Outreach Efforts:

- 01/19/19: Presentation at Newberry County Council on Aging – Senior Scams
- 02/06/19: Presentation at Newberry County Council on Aging – Opioid Abuse and the Senior Population
- 03/08/19: Presentation at Fairfield County Council on Aging – Senior Scams
- 03/22/19: Presentation at Newberry County Council on Aging – Living Below the Line: Economic Insecurity and Older Americans

Long Term Care Ombudsman Report

Central Midlands Long Term Care Ombudsman Program

Who are we?

Long-Term Care Ombudsmen are advocates for residents of long term care facilities. We work to resolve problems related to abuse, neglect, exploitation, quality of care, improper discharges, respect and dignity issues etc, on behalf of residents. The Long-Term Care Ombudsman staff advocates, mediates and/or investigates to bring about changes that will improve residents' quality of care and quality of life.

Facilities

The Central Midlands Ombudsman Program is responsible for **6,881** beds in **111** facilities throughout the Midlands.

Stats below are for October 1, 2018 to March 31, 2019 (these stats will change and are tentative)**

- | | |
|--------------------------|--|
| • Number of cases opened | 405 Cases (tentative) |
| • Number of complaints | 781 Complaints (tentative) |
| • Community Education | 65 Outreach efforts (tentative) |
| • Consultations | 59 (tentative) |
| • Councils | 4 (tentative) |
| • Facility Visits/RVs | 173 (tentative) |
| • Number of volunteers | 20 Volunteers |

Top Three Complaints

Nursing Homes

- 1. Dignity and Respect**
- 2. Resident-to-Resident Physical/Sexual Abuse**
- 3. Accidents/Injury of unknown origin**

Assisted Living/Residential Care

- 1. Dignity and Respect**
- 2. Resident-to-Resident**
- 3. Misappropriation of Resident's Funds/Property**

Long Term Care Ombudsman Report

Spotlight on Advocacy – Spring Meet and Greet and World Elder Abuse Awareness Day

Events:

On April 16, 2019, the Long-Term Care Ombudsman Program celebrated **National Healthcare Decision's Day** and held a training for the community regarding South Carolina's Advance Directives. Ms. Shelia Bell-Ford did an excellent job presenting along with providing all the necessary forms needed to make those important decisions should you ever need them. We would like to thank the RADAC members who attended for their support.

Our **Annual Volunteer Appreciation and Recruitment** event was held on April 17, 2019 and we recognized our Volunteers for their hard work and dedication to our program. We asked Volunteers to bring a friend and from that event we were able to recruit about 4 potential volunteers who are ready to be trained.

May 8th – **Senior Citizen's Day** at SC State Fairgrounds – This is a free event but you must RSVP for lunch.

The Central Midlands Friendly Visitor Program continues to recruit Ombudsman Volunteers and Volunteer Recruiters. Therefore, we would like to invite you, your friends, family, co-workers, church groups, retirees, students and all those interested to our **Spring Meet and Greet Info Session!** This event will be held on **Wednesday, May 22, 2019 in our LCR beginning at 11:30 a.m. and refreshments will be provided. Please RSVP for this event if you or anyone you know is interested by calling 803-376-5389 no later than May 17th!**

World Elder Abuse Awareness Day Event will be held June 12, 2019!

The Central Midlands Long-Term Care Ombudsman Program will host its **World Elder Abuse Awareness Day Workshop** on June 12th and you do not want to miss this event! CEU credits are currently pending and lunch will be served so please be sure to RSVP early for this event. We would like everyone to be involved in this event and “Lift Up Voices for 2019” in order to help us raise awareness in preventing Elder Abuse. For more information or to register for this event, please contact Fretoria @ 803-376-5389 no later than June 4th!

Fretoria Addison, Volunteer Coordinator has been involved in the revisions to the Department on Aging, Volunteer Ombudsman Program training manual. She is currently assisting with the training of new Volunteer Coordinators in other regions.

Long Term Care Ombudsman Report

Anna Harmon, Regional Long-Term Care Ombudsman Director provides Long-Term Care Ombudsman Certification training in conjunction with the SC Department on Aging Long-Term Care Ombudsman Program. She provides certification training on: The Resident Bill of Rights, Family Councils, Care Planning and Assessments, The Investigative Process and Report Writing. The most recent certification trainings were held on November 14, 2018 and February 6-7, 2019.

Long-Term Care Ombudsman Staff:

Anna Harmon, Long-Term Care Ombudsman Director
LaToya Buggs-Williams – Senior Long-Term Care Ombudsman
Fretoria Addison – Ombudsman Volunteer Coordinator
Jessica Ray- Long-Term Care Ombudsman in Training

	Fairfield -- New	Fairfield -- reassessments	Lexington -- New	Lexington -- reassessments	Newberry -- New	Newberry -- reassessments	Richland - New	Richland -- reassessments	Total
July	8	7	23	10	10	24	23	47	152
August	7	15	56	20	7	5	39	28	178
September	5	11	53	19	15	21	10	44	178
October	13	17	41	41	7	22	7	61	209
November	7	19	19	40	3	8	12	27	135
December	2	13	17	23	6	16	0	21	98
January	13	9	14	52	10	22	19	38	177
February	16	20	14	40	11	10	12	19	142
March	7	14	14	24	10	14	10	12	105
April	8	20	14	45	15	11	20	46	179
May									0
June									0
Total	86	145	265	314	94	153	152	343	1553

SHIP Report- May 14, 2019

The SHIP (State Health Insurance Program) Program is responsible for all aspects of the SHIP Program, including providing counseling services to Medicare, Medicaid and Tri-care Beneficiaries, recruiting volunteers, conducting presentations and attending health fairs to bring awareness and education to the community, Medicare fraud, assist beneficiaries with Extra Help applications and appeals, prepare quarterly reports as required by CMS and the LGOA and inputting required data into the state approved data base program.

Client Contacts

JANUARY 2019 – MARCH 2019 - Staff assisted 912 Medicare beneficiaries/family members.

Outreach Events

JANUARY 2019 – MARCH 2019- Staff conducted 5 OUTREACH EVENTS

Presentations to Public/ Health Fair, Senior Fair or Other Events

3- Presentations, 2-Health Fairs

Respectfully submitted by:

Shelia Bell-Ford

SHIP Coordinator

Genetic Testing Awareness

We would like the SHIP and SMP networks to be informed that representatives from genetic testing companies, or possibly insurance agents working on behalf of these companies, may ask to participate in a beneficiary event. For the protection of our beneficiaries, we advise SHIPs and SMPs to decline these requests because of the potential for fraud. CMS has received inquiries from beneficiaries stating that they have been billed for genetic testing or cancer screenings performed at community events and senior centers. The SHIPs and SMPs can help us spread the following messages to beneficiaries:

- Do not give out your Medicare number or Social Security number. Be cautious of unsolicited requests for your Medicare or Social Security numbers. If your personal information is compromised, it may be used in other fraud schemes.
- Do not consent to any lab tests at senior centers, health fairs, or in your home. Be suspicious of anyone claiming that genetic tests and cancer screenings are at no cost to you.
- Genetic tests and cancer screenings must be medically necessary and ordered by your doctor to be covered by Medicare. Random genetic testing and cancer screenings aren't covered by Medicare. If you are interested in the test, speak with your doctor.
- Monitor your Medicare Summary Notice to see if there are any services you didn't have or didn't want but were billed for. Medicare Summary Notices are sent every three months if you get any services or medical supplies during that 3-month period.
- Call 1-800-MEDICARE or 1-800-HHS-TIPS if you think you're a victim of fraud.

SHIPs and SMPs should also be advised that calling 1-800-MEDICARE is probably the most efficient way to address any claims that may have been submitted. CMS staff will work directly with the MACs so that they can determine whether the claim(s) should be reversed and an overpayment should be requested from the provider.