



AGENDA
REGIONAL AGING AND DISABILITY ADVISORY COMMITTEE
Monday September 23, 2019
12:00 p.m.

- | | | |
|-------|--|------------------|
| I. | Call to Order | Dr. Roger Gaddy |
| II. | Welcome and Invocation | |
| III. | Approval of Agenda & Minutes (Enclosure 1) | Action |
| IV. | Consent Agenda-Aging Program Updates (Enclosures 2-6) | Dr. Roger Gaddy |
| V. | PACE as a model for Population Health, guest speaker | John Tucker |
| VI. | Silver Hair Legislative Update | Tom Lloyd |
| VII. | Advanced Directives Overview | Shelia Bell-Ford |
| VIII. | Family Caregiver Support Program Update (Enclosure 7) | Candice Holloway |
| IX. | Public Comment | Open |
| X. | Adjourn | Dr. Roger Gaddy |

Next Meeting: January 13, 2020 12:00 p.m.

Contractor's Meeting immediately following RADAC Meeting



The Regional Aging and Disability Advisory Committee (RADAC)
Central Midlands Council of Governments
Tuesday, May 14, 2019 ♦ 12:00 p.m. ♦ CMCOG Conference Room

COMMITTEE MEMBERS PRESENT:

Mary Gail Douglas, Fairfield County
Peggy Butler, Lexington County
Thomas Lloyd, Lexington County
Vina Abrams, Newberry County
Julie Ann Dixon, Richland County, Chair
Dr. Stephen Lloyd, Richland County
Joyce Mason, Richland County

GUESTS PRESENT:

Pamela Courtay

CONTRACTORS PRESENT

Angie Conner, Fairfield County Council on Aging
Lynda Christison, Lexington County Recreation and Aging Commission
Anne Shissias, Senior Resources, Richland County
Stephanie Sears-Keen, Senior Resources, Richland County

STAFF MEMBERS PRESENT:

Fretoria Addison, Ombudsman Volunteer Program Coordinator
Jenny Andrews, Aging Program Coordinator
Sheila Bell-Ford, SHIP Program Coordinator
Jennifer Brewton, AAA/ADRC Director
Jessica Foster, Operations Coordinator
Anna Harmon, Director, Regional Long-Term Care Ombudsman
Candice Holloway, Family Caregiver Advocate
Joe Perry, Information, Referral and Assistance
Chanell Jackson, Finance Director
Reginald Simmons, Deputy Executive Director

I. CALL TO ORDER

Chairman Julie Ann Dixon called the meeting to order at 12:00 p.m. on May 14, 2019.

II. Legislative Update

Tom Lloyd provided an informational briefing to the committee on the Silver Haired Legislature. The committee discussed and asked questions.

III. RFP Subcommittee Report

Jennifer Brewton provided an update on the RFP process.

IV. AAA/ADRC

- a. Jennifer Brewton gave an update on FY2019 Budget and Expended. From July 1, 2019 to Jan 31, 2019, they are as follows:

| | |
|---------------------------|--|
| Family Caregiver support: | Budgeted \$498,463.13 Expended \$314,165.74 |
| Transportation: | Budgeted \$518,048.15 Expended \$433,554.41 |
| Home Care I: | Budgeted: \$313,416.39 Expended \$204,465.13 |
| Home Care II: | Budgeted: \$122,671.75 Expended: \$42,191.69 |
| Legal Services: | Budgeted: \$89,392.67 Expended \$44,339.72 |
| Congregate Meals: | Budgeted: \$531,029.20 Expended \$349,780.31 |
| Home Delivered Meals: | Budgeted: \$1,234,993.38.91 Expended: \$1,053,057.44 |
| NSIP: | Budgeted: \$331,608.39 Expended: \$197,549.07 |
| Evidence Based Programs: | Budgeted: \$45,089.76 Expended: \$28,650.00 |

V. Family Caregiver Support Program

Candice Holloway gave an update of the Family Caregiver Support Program. Ms. Holloway and Ms. Jenny Andrews attended the Powerful Tools for the Caregiver training in April, they will plan to host sessions for Family Caregivers. The Family Caregiver Advocate hosts a monthly respite support group every 3rd Thursday from 11am -1 pm.

VI. Information and Referral/Assistance Program

Joe Perry gave an update on the I&R/A program. I&R/A had 3,417 contacts year-to-date. The top 5 Presenting Needs were In-home care, home repair, transportation, subsidized housing, legal services. Three out-reach programs were made in Newberry County, and one in Fairfield County.

VII. Ombudsman Program Update

Fretoria Addison gave an update on the Ombudsman Program. From October 1, 2018 to March 31, 2019 (Stats will change) there were 405 open cases, 781 complaints, 65 Outreach Efforts, 59 Consultations, 4 Councils, 173 Facility Visits/RV's and 20 volunteers.

VIII. Client Needs Assessment Program

Jenny Andrews gave an update on the Assessment Program. July 1, 2018 thru April 30, 2019 there were 1,553 assessments done.

IX. State Health Insurance Program

Sheila Bell-Ford gave an update on the SHIP Program. From January – March 2019, staff assisted 912 Medicare beneficiaries'/family members. Five (5) outreach events were conducted (3 Presentations, 2 Health Fairs). Information on Genetic Testing Awareness was shared.

X. Public Comment

XI. Next Meeting: TBD

XII. Adjourn 1:00 pm

Long Term Care Ombudsman Report

Central Midlands Long Term Care Ombudsman Program

Who are we?

Long-Term Care Ombudsmen are advocates for residents of long term care facilities. We work to resolve problems related to abuse, neglect, exploitation, quality of care, improper discharges, respect and dignity issues etc, on behalf of residents. The Long-Term Care Ombudsman staff advocates, mediates and/or investigates to bring about changes that will improve residents' quality of care and quality of life.

Facilities

The Central Midlands Ombudsman Program is responsible for **6,881** beds in **111** facilities throughout the Midlands.

Stats below are for July 1, 2019 to Sept. 12, 2019 (these stats will change and are tentative as we have to cut our data off Sept. 13, 2019 due to new system changeover and we are still entering data)**

- | | |
|--------------------------|---|
| • Number of cases opened | 131 Cases <i>(tentative)</i> |
| • Number of complaints | 253 Complaints <i>(tentative)</i> |
| • Community Education | 40 Outreach efforts <i>(tentative)</i> |
| • Consultations | 45 <i>(tentative)</i> |
| • Councils | 6 <i>(tentative)</i> |
| • Facility Visits/RVs | 92 <i>(tentative)</i> |
| • Number of volunteers | 21 Volunteers |

Top Three Complaints

Nursing Homes

- 1. Dignity and Respect**
- 2. Resident-to-Resident Physical/Sexual Abuse**
- 3. Transfers/Discharges**

Assisted Living/Residential Care

- 1. Dignity and Respect**
- 2. Resident-to-Resident**
- 3. Misappropriation of Resident's Funds/Property**

Long Term Care Ombudsman Report

Spotlight on Advocacy – October is Resident’s Rights Month! “We Stand for Quality”

Residents’ Rights are guaranteed by the federal 1987 Nursing Home Reform Law. The law requires nursing homes to “promote and protect the rights of each resident” and places a strong emphasis on individual dignity and self-determination.

Ms. Julie Ann Dixon serves as a Volunteer Ombudsman and has agreed to take on a new Resident Council Project for the region. She has been instrumental in visiting several facilities and spending time talking to residents who are involved with the Resident Council. This is a group of residents who meet monthly to discuss the concerns they are having with the facility in hopes of positive resolutions and better quality of care and life while residing in a long term care facility. Ms. Dixon speaks with residents about their Resident Bill of Rights and also leaves brochures and booklets explaining their rights for them and other residents so that they are informed about their rights and understand how to advocate for themselves. She will also be conducting Resident Rights In-service to residents. We thank Ms. Julie Ann for her continued support as a Volunteer Ombudsman.

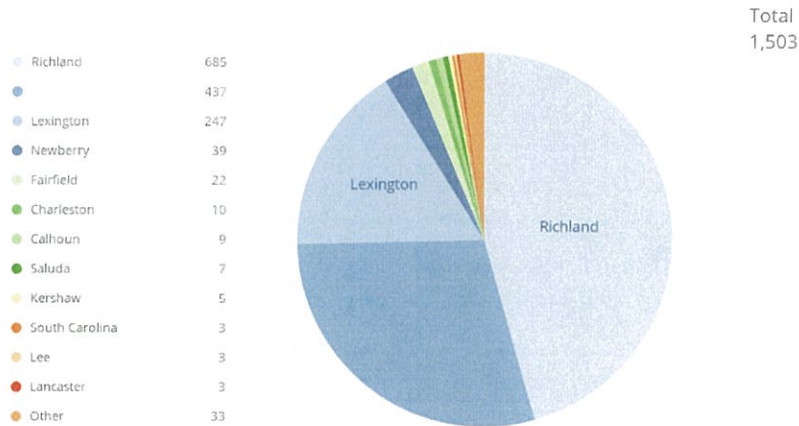
Ms. Joyce Mize serves as a Volunteer Ombudsman and has been instrumental in visiting the facility she has been placed to serve at weekly. Ms. Mize sends in her reports weekly and keeps us well informed of any issues that may arise with the residents. She is also instrumental in educating the residents about their Bill of Rights while visiting. We thank Ms. Mize for her continued support as a Volunteer Ombudsman.

The Central Midlands Volunteer Ombudsman Program continues to recruit Ombudsman Volunteers and Volunteer Recruiters. Therefore, we encourage each and every one of you to spread the word about our Volunteer program and keep an eye out for our upcoming Fall Recruiting Event – Details will be forthcoming. In the meantime, should you or anyone you know have an interest, please do not hesitate to contact our office at 803-376-5389 and say, “YES, I am interested in becoming a Volunteer.” Make the Difference today!

Long-Term Care Ombudsman Staff:

Anna Harmon, Long-Term Care Ombudsman Director
LaToya Buggs-Williams – Senior Long-Term Care Ombudsman
Fretoria Addison – Ombudsman Volunteer Coordinator
Jessica Ray- Associate Long-Term Care Ombudsman

REGIONAL INFORMATION, REFERRAL & ASSISTANCE TOTALS
CENTRAL MIDLANDS AREA AGENCY ON AGING
MAY 2019 – AUGUST 2019



| CENTRAL MIDLANDS MONTHLY CONTACT TOTALS – MAY 2019 TO AUGUST 2019 | | | | |
|--|-----------|-----------|-------------|-------|
| MAY 2019 | JUNE 2019 | JULY 2019 | AUGUST 2019 | TOTAL |
| 391 | 280 | 400 | 432 | 1503 |

| CENTRAL MIDLANDS PRESENTING NEEDS – MAY 2019 TO AUGUST 2019 | |
|---|-------------|
| PRESENTING NEED | TOTAL COUNT |
| Information and Referral (Resources Provided through Agency Resource Directory) | 261 |
| Other (Needs not listed in SC ACT) | 68 |
| Caregiver Consultation | 44 |
| Insurance Counseling | 40 |
| Medical Appointments Transportation | 30 |

| CENTRAL MIDLANDS UNMET NEEDS – MAY 2019 TO AUGUST 2019 | |
|---|-------------|
| UNMET NEED | TOTAL COUNT |
| Other (Needs not listed in SC ACT) | 39 |
| Information and Referral | 36 |
| Medical Appointments Transportation | 30 |
| Rent Payment Assistance | 28 |
| Utility Bill Payment Assistance | 24 |

| CENTRAL MIDLANDS OUTREACH EVENTS – MAY 2019 TO AUGUST 2019 | | | | |
|---|-----------|-----------|-------------|-------------|
| MAY 2019 | JUNE 2019 | JULY 2019 | AUGUST 2019 | TOTAL COUNT |
| 0 | 0 | 0 | 2 | 2 |

- Little Mountain Reunion – Little Mountain, SC 8/3/2019
- Joe Neal Community Health Fair – Hopkins, SC 8/30/2019

SHIP Report- September 23, 2019

The SHIP (State Health Insurance Program) Program is responsible for all aspects of the SHIP Program, including providing counseling services to Medicare, Medicaid and Tri-care Beneficiaries, recruiting volunteers, conducting presentations and attending health fairs to bring awareness and education to the community, Medicare fraud, assist beneficiaries with Extra Help applications and appeals, prepare quarterly reports as required by CMS and the LGOA and inputting required data into the state approved data base program.

Client Contacts

APR 2019 – JUN 2019 - Staff assisted 907 Medicare beneficiaries/family members.

Outreach Events

APR 2019 – JUN 2019- Staff conducted 5 OUTREACH EVENTS

Presentations to Public/ Health Fair, Senior Fair or Other Events

1- Presentations, 7-Health Fairs

Respectfully submitted by:

Shelia Bell-Ford

SHIP Coordinator

| | Fairfield – New | Fairfield – reassessments | Lexington – New | Lexington – reassessments | Newberry – New | Newberry – reassessments | Richland - New | Richland – reassessments | Total |
|-----------|--------------------|------------------------------|--------------------|------------------------------|-------------------|-----------------------------|-------------------|-----------------------------|-------|
| July | 9 | 14 | 61 | 32 | 15 | 20 | 15 | 30 | 196 |
| August | 4 | 22 | 28 | 37 | 19 | 18 | 25 | 34 | 187 |
| September | | | | | | | | | |
| October | | | | | | | | | |
| November | | | | | | | | | |
| December | | | | | | | | | |
| January | | | | | | | | | |
| February | | | | | | | | | |
| March | | | | | | | | | |
| April | | | | | | | | | |
| May | | | | | | | | | |
| June | | | | | | | | | |
| Total | 13 | 36 | 89 | 69 | 34 | 38 | 40 | 64 | 383 |

| | Fairfield – New | Fairfield – reassessments | Lexington – New | Lexington – reassessments | Newberry – New | Newberry – reassessments | Richland – New | Richland – reassessments | Total |
|-----------|--------------------|------------------------------|--------------------|------------------------------|-------------------|-----------------------------|-------------------|-----------------------------|-------|
| July | 8 | 7 | 23 | 10 | 10 | 24 | 23 | 47 | 152 |
| August | 7 | 15 | 56 | 20 | 7 | 5 | 39 | 28 | 178 |
| September | 5 | 11 | 53 | 19 | 15 | 21 | 10 | 44 | 178 |
| October | 13 | 17 | 41 | 41 | 7 | 22 | 7 | 61 | 209 |
| November | 7 | 19 | 19 | 40 | 3 | 8 | 12 | 27 | 135 |
| December | 2 | 13 | 17 | 23 | 6 | 16 | 0 | 21 | 98 |
| January | 13 | 9 | 14 | 52 | 10 | 22 | 19 | 38 | 177 |
| February | 16 | 20 | 14 | 40 | 11 | 10 | 12 | 19 | 142 |
| March | 7 | 14 | 14 | 24 | 10 | 14 | 10 | 12 | 105 |
| April | 8 | 20 | 16 | 45 | 15 | 11 | 20 | 46 | 181 |
| May | 4 | 17 | 65 | 22 | 7 | 28 | 3 | 61 | 207 |
| June | 13 | 19 | 73 | 18 | 5 | 8 | 1 | 41 | 178 |
| Total | 103 | 181 | 405 | 354 | 106 | 189 | 156 | 445 | 1940 |

FCG Funding Level Report

(All Accounts)

| Source | Total | Allocated | Available | % Avail | Allocated Spent | Allocated Remaining | Total Budget Spent | |
|------------------------|------------|------------|-----------|---------|-----------------|---------------------|--------------------|-------|
| AIZ | 85,713.70 | 90,058.64 | -4,344.94 | -5.1% | 38,118.58 | 51,940.06 | 38,118.58 | |
| Elk AIZ | | | | | 0.00 | | 0.00 | |
| State Respite | | | | | | | | |
| State Respite SRC | | | | | | | | |
| III E | 150,873.39 | 144,260.28 | 6,613.11 | 4.4% | 53,696.12 | 90,564.16 | 53,696.12 | |
| III E SRC | 36,460.00 | 15,734.70 | 20,725.30 | 56.8% | 15,587.09 | 147.61 | 15,587.09 | |
| III E SS | 25,000.00 | 14,094.65 | 10,905.35 | 43.6% | 7,188.69 | 6,905.96 | 7,188.69 | |
| Totals: | 298,047.09 | 264,148.27 | 33,898.82 | 11.4% | 114,590.48 | 149,557.79 | 114,590.48 | |
| III E Total: | | | | | 76,471.90 | | | |
| Total Budget Not Spent | | | | | | | 183,456.61 | 61.6% |