



AGENDA

REGIONAL AGING AND DISABILITY ADVISORY COMMITTEE

Monday, April 10, 2023

12:00 p.m.

- | | |
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| I. Call to Order | Dr. Roger Gaddy |
| II. Welcome and Invocation | Open |
| III. Approval of Agenda and Minutes (Enclosure 1) | Action |
| IV. AAA Program Updates | |
| a. SHIP Program updates (Enclosure 2) | Shelia Bell-Ford |
| b. Information & Referral/Assistance (Enclosure 3) | Antoinette Davis |
| c. Assessment Program (Enclosure 4) | Ebony Davis |
| d. Family Caregiver Support Program (Enclosure 5) | Artellia Shaw |
| e. Ombudsman Program (Enclosure 6) | Fretoria Addison |
| V. Public Comment | Open |
| VI. Adjourn | Dr. Roger Gaddy |

Next Meeting: July 10, 2023, 12:00 p.m.

I. CALL TO ORDER

Chairman Dr. Roger Gaddy called the meeting to order at 12:00 p.m. on January 9, 2023

II. Welcome, Invocation, Introductions, Approval of Agenda, Consent Agenda

Agenda, Minutes, Consent Agenda Approved, Joyce Mize motioned, Ida Thompson seconded.

III. Family Caregiver Support Program

Artellia Shaw presented: For the 2nd quarter the funds available were \$792,398.90 of which \$371,783.41 was spent in the quarter. There were 124 new applications received, 86 interviews conducted and 8 outreach events. Future goals include adding more caregiver education and continuing outreach effort for our underserved population in Fairfield and Newberry counties. Lunch and Learn are publicized on our website and Face Book page.

IV. Information & Referral Assistance

Antoinette Davis presented: There were 3121 contacts made in 2022. Currently the top need is low income or subsidized housing, of which there is a 2 year waiting list. The reasons for the increase in request for housing assistance are evictions and rent increases. There were 25 outreach events conducted at the churches and senior centers.

V. Ombudsman Program

Frederia Addison reported: The Ombudsman Program is responsible for 7,315 beds in 120 facilities throughout the Midlands. Current statistics are 165 cases opened, 353 complaints, 126 outreach efforts, 171 consultations, 119 visit and 17 volunteers. The major area of concern is inappropriate discharges. Two facilities were closed and the residents were placed in other facilities. Basic supplies were provided for the residents since they were unable to take any personal belongings with them.

VI. Assessment Program

Ebony Davis reported: The assessors are continuing in-home and senior center assessments. This enables them to assess clients and make referrals for services the client may not have been aware were available. 473 assessments were completed between October 2022 and December; 269 new clients and 204 reassessments.

VII. Public Comment

Dr. Gaddy discussed meeting participation has decreased due to the pandemic and encouraged participation amongst the members.

IV. Next Meeting: April 10, 2022

X. Adjourn 1:00 pm



The Regional Aging and Disability Advisory Committee (RADAC)
Central Midlands Council of Governments
Monday, January 10, 2023, ♦ 12:00 p.m.

COMMITTEE MEMBERS PRESENT:

Dr. Roger Gaddy, Fairfield County, Chair
Joyce Mize, Lexington County
Joyce Mason, Richland County
Ida Thompson, Richland County
Vina Abrams, Newberry County
Harriet Miller, Richland County
Mary Gail Douglas, Fairfield County
Debbie Summers, Lexington County

CONTRACTORS PRESENT

Lynda Christison, Lexington County Recreation and Aging Commission
Andrew Boozer, Senior Resources, Richland County
Lynn Stockman, Newberry County Council on Aging
Janet Ballentine, Newberry County Council on Aging
Shannon Longshore, Newberry County Council on Aging
Angi Conner, Fairfield County Council on Aging

STAFF MEMBERS PRESENT:

Candice Holloway, ARDC/AAA Director
Fretoria Addison, Long-term Care Ombudsman Coordinator
Sheila Bell-Ford, SHIP Program Coordinator
Artellia Shaw, Family Caregiver Advocate
Janyce Davis, Consumer Choice Program manager
Antoinette Davis, Information Referral and Assistance
Benjamin Mauldin, Executive Director
Ebony Davis, Aging Program Assessor

Guest and Guest Speaker

Shannon Griggs, SC Thrive
Christian Tyler, SC Thrive
Kelly and Mike Turner, Richland County



SHIP/SMP/MIPPA Report- April 10, 2023

During this reporting period January – March 2023.

Central Midlands SHIP partnered with All-Over Media to promote the MSP (Medicare Savings Program and LIS (Low Income Subsidy) programs in the Central Midlands region through gas station promotions. This promotion will target Medicare beneficiaries in low income areas to help meet the obligation of copays, deductibles and premiums. The promotion will help beneficiaries meet their financial and health needs resulting in overall cost savings.

Central Midlands SHIP partnered with Medibag to reach beneficiaries in rural and underserved areas. Medibag partnered with Triangle Pharmacy in Lexington County, Peak Pharmacy in Newberry County and Hawthorne Pharmacy in Fairfield County. With this partnership Central Midlands SHIP has the opportunity to advertise the program on the pharmacy bags. Each location will distribute 24,000 bags for one year.

Central Midlands SHIP partnered with Grace advertising to promote the SHIP program in the region. The billboards were on display at 1-126 and Greystone Blvd in Richland County and 321 Highway W Moultrie St. in Fairfield County.

Central Midlands SHIP partnered with Lamar advertising to promote the MSP and LIS programs in Newberry County. The billboard was on display at Hwy 76, Boyd Crossing. The billboard objective was to reach Medicare beneficiaries to help meet the obligation of copays, deductibles and premiums. The promotion will help beneficiaries meet their financial and health needs resulting in overall cost savings.

The MIPPA Semi-Annual Progress Report for September 1, 2022 – February 28, 2023 was submitted to the SCDOA on March 15, 2023.

The SHIP/SMP/MIPPA Training began March 20, 2023 and will end April 17, 2023. The 5-week training will educate attendees on Medicare, Medicaid, and Social Security.

All Over Media Gas Station Promotion.



Fairfield County

PHOTOBOOTH.COM

2023-01-17 EST 13:13:33



Richland County I-126 Greystone Blvd

WWW.ROBOTIX.COM

2023-01-17 EST 13:14:23





PROOF OF PERFORMANCE

PANEL: 110113 | TAB#: 30568691 | INSTALL DATE: 2/6/2023

CONTRACT: 4066939

CUSTOMER: CENTRAL MIDLANDS COUNCIL OF...

ADVERTISER: CENTRAL MIDLANDS COUNCIL OF...

NAT'L CONTRACT

REPORT DATE: 2/9/2023

Location: HWY 76 0.2mi s/o BOYD CROSSING RD

Media: Junior Bulletin | Copy Size: 8' X 16' | Wkly Impressions: 51659

Lamar Office: 204 - Columbia | Market: NEWBERRY

Material Received:



Central Midlands SMP continues the collaborative partnership with AARP Fraud Watch Network Fraud Prevention Program to distribute the Watchdog Alert Handbooks.

Medicare beneficiaries continue to voice their concerns regarding increased phone calls from individuals claiming to represent Medicare and Social Security. SMP counselors continues to provide information and education regarding fraud/scams. The Placement Project noted previously is one of the efforts to combat fraudulent activity and provide awareness.

The SMP Facebook page includes valuable information on reporting fraud, waste and abuse. The overall mission of the SMP is to "Protect, Detect, and Report. Counselors continues to mail SMP brochures to promote the regional and national SMP.

Each month Central Midlands SMP announced a different type of fraud/scam on the SMP Facebook page:

January- Medicare Card Fraud Alert

February – Arthritis Alert Scam

March – Slam the Scam on March 9th.

Follow us on Facebook: Senior Medicare Patrol of South Carolina.

The overall goal of the Central Midlands SMP program is to educate, empower and protect the seniors in the region and teach tools and techniques on how to prevent fraud.

Respectfully submitted,

Central Midlands Region SHIP/SMP



**REGIONAL INFORMATION, REFERRAL AND ASSISTANCE TOTALS
CENTRAL MIDLANDS AREA AGENCY ON AGING
FY 2022-2023 YEAR-TO-DATE TOTALS**

CENTRAL MIDLANDS MONTHLY I&R/A CONTACTS – FY 2022/20223												
April 2022	May 2022	June 2022	July 2022	Aug 2022	Sept 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	TOTAL
247	275	262	292	279	333	243	283	280	247	350	268	3.359

CENTRAL MIDLANDS PRESENTING NEEDS – FY 2022-2023	
TOP FIVE PRESENTING NEED	TOTAL COUNT (YEAR TO DATE)
Low Income or Subsidized Housing	329
Rent Payment Assistance	276
Caregiver Consultation	90
Electric Service Payment Assistance	199
Medical Appointments Transportation	331

CENTRAL MIDLANDS UNMET NEEDS – FY 2022-2023	
TOP FIVE UNMET NEEDS	TOTAL COUNT (YEAR TO DATE)
Low Income or Subsidized Housing	47
Medical Appointments Transportation	32
Personal Care	20
Electric Service Payment Assistance	19
Rent Payment Assistance	18

CENTRAL MIDLANDS OUTREACH EVENTS – FY 2021-2022												
April 2022	May 2022	June 2022	July 2022	Aug 2022	Sept 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	TOTAL
0	2	4	4	6	4	4	2	1	7	6	3	43

CENTRAL MIDLANDS I&R/A OUTREACH REPORT

The Central Midlands Information & Referral / Assistance Program will continue to assist and provide information and resources to seniors sixty+, individuals with disabilities, and to family caregivers who reside in the 4 counties we serve; Lexington, Richland, Newberry and Fairfield counties, which make up the Central Midlands region. The Information & Referral/ Assistance Specialist will continue to inform the seniors of available services through ongoing outreach located at senior centers, churches and local agencies. We are currently increasing our efforts to provide outreach in the more rural areas of the counties we serve. As the Area Agency on Aging, our focus is to provide information, resources, and services to ALL of the aging and individuals with disabilities in our area. In our efforts to increase outreach there were 16 outreach event completed from January through March.

Assessments Quarterly Reports

	Fairfield – New	Fairfield – reassessments	Lexington – New	Lexington – reassessments	Newberry – New	Newberry – reassessments	Richland – New	Richland – reassessments	Total New Assessments	Total Reassessments	Total Assessments
22-23	2	5	7	16	4	3	25	8	38	32	70
July											
August	15	4	70	35	13	10	28	49	126	98	224
September	11	26	26	62	14	20	16	42	67	150	217
October	23	4	36	45	24	7	30	37	113	93	206
November	9	15	25	35	10	3	31	7	75	60	135
December	16	4	29	23	21	17	15	7	81	51	132
January	7	11	12	4	12	10	35	16	66	41	107
February	9	7	22	5	8	5	28	17	67	34	101
March	9	12	41	13	10	11	16	35	76	71	147
April	0	0	0	0	0	0	0	0	0	0	0
May	0	0	0	0	0	0	0	0	0	0	0
June	0	0	0	0	0	0	0	0	0	0	0
Total	101	88	268	238	116	86	224	218	709	630	1339
Lexington	506										
Newberry	202										
Richland	442										
Fairfield	189										

- Based recent assessments with potential eligible clients there has been an increase in the need for personal care assistance and participation at the wellness centers.
- Aging assessors are also identifying any need for pest control, deep cleanings, and the need for A/C in the homes.

Family Caregiver Support Program Quarterly Report

Months	Allocated Amount	Funds Spent	Interview Completed	New Apps	Outreach Events
Q3 Total	772,812,.81	551,553.24	87	155	6

What's new in the Family Caregiver Support Program?

The Central Midlands Family Caregiver Support Program continues to see an increase in respite and Seniors Raising Children applications within this quarter and this is a result of the increased community outreach events conducted by staff and word of mouth within the community.

As of January 1st, the FCSP received its new Federal allocation for the year. These monies will continue to assist the family caregiver with respite, supplemental supplies, counseling, and caregiver education.

Future Program Goals:

- Providing more caregiver education to the caregiver and families (how?)
- Increased outreach efforts in the underserved and rural areas (how?)
- Lunch and Learns with community agencies

Long Term Care Ombudsman Report

Central Midlands Long Term Care Ombudsman Program

Who are we?

Long-Term Care Ombudsmen are advocates for residents of long term care facilities. We work to resolve problems related to abuse, neglect, exploitation, quality of care, improper discharges, respect and dignity issues etc., on behalf of residents. The Long-Term Care Ombudsman staff advocates, mediates and/or investigates to bring about changes that will improve residents' quality of care and quality of life.

Facilities

The Central Midlands Ombudsman Program is responsible for **7,315** beds in **120** facilities throughout the Midlands. (DHEC's facility listing is being updated so the number of beds and facilities may change slightly)

Stats below are for Jan. 1, 2023 to Mar. 31, 2023 (Tentative, as cases/consults are still being entered for the last quarter.)

• Number of cases opened	110 Cases (tentative)
• Number of complaints	323 Complaints (tentative)
• Community Education	50 Outreach efforts (tentative)
• Consultations	260 (tentative)
• Facility Visits/RVs	112 (tentative)
• Number of volunteers	18 Volunteers

Areas of Concern

Nursing Homes

- 1. Falls/Accidents/Injury of Unknown Origin**
- 2. Dignity & Respect Concerns**
- 3. Resident to Resident Abuse**

Assisted Living/Residential Care

- 1. Discharges**
- 2. Dignity & Respect Concerns**
- 3. Falls/Accidents**

Long Term Care Ombudsman Report

Spotlight

Ombudsman Spotlight: We are currently and are always recruiting and training volunteers who would like to make a difference in the lives of residents in Nursing Home and Assisted Living/Care facilities. For anyone who would like to Become a Volunteer Ombudsman. Please contact our program at **803-376-5389** and ask to speak with **Fretoria**.

April 16th is National Healthcare Decisions Day! On April 12th, Shelia Bell-Ford, Advance Directives Coordinator will host a lunch and learn training regarding SC Advance Directives. If you or anyone you know is interested in attending this training, please RSVP by calling Shelia Bell-Ford at 803-376-5390 ext. 309.

April is also Volunteer Appreciation Month! We will honor our volunteers at an appreciation luncheon that will be held on Wednesday, April 19th 2023 from 11:30 a.m. – 1:00 p.m. at Brookland Banquet and Conference Center. If you would like to RSVP to attend this event, please contact Fretoria at 803-376-5389.

Long-Term Care Ombudsman Staff:

Anna Harmon, Long-Term Care Ombudsman Director
LaToya Buggs-Williams – Senior Long-Term Care Ombudsman Investigator
Jessica Kelly – Ombudsman Investigator (Currently in training)
Fretoria Addison – Ombudsman Volunteer Coordinator
Sherry Shepard, Ombudsman Assistant (Part-Time)