



FEMA

Fact Sheet

Disaster Case Management

The Disaster Case Management Program (DCMP) is a Federally funded program administrated by the Department of Homeland Security's Federal Emergency Management Agency (FEMA). In the event of a Presidentially declared disaster, the Governor of the impacted State may request the implementation of the DCMP if the declaration includes Individual Assistance.

Disaster Case Management (DCM) is a time-limited process that involves a partnership between a case manager and a disaster survivor to develop and carry out a Disaster Recovery Plan. The Disaster Recovery Plan includes resources, services, decision-making priorities, progress reports, and the goals needed to achieve case closure. This partnership provides the survivor with a single point of contact to facilitate access to a broad range of resources. The process involves an assessment of the survivor's verified disaster-caused unmet needs, development of a goal-oriented plan that outlines the steps necessary to achieve recovery, organization and coordination of information on available resources that match the disaster-caused need, and the monitoring of progress toward reaching the recovery plan goals, and when necessary, client advocacy.

The DCMP, in partnership with the affected state, local, tribal, and territorial governments enables a whole-community approach through funding support to voluntary, faith-based, and nonprofit organizations. The DCMP is a Stafford Act funded program promoting: (a) effective delivery of post-disaster case management services, (b) partner integration, (c) provider capacity building, and (d) state-level program development. The program provides funding and technical assistance, to ensure holistic services to disaster survivors.

A disaster-caused unmet need is an un-resourced item, support, or assistance that has been assessed and verified by representatives from local, state, tribal, and Federal governments and/or voluntary and faith-based organizations as necessary for the survivor to recover from the disaster. Unmet needs may include basic immediate emergency needs such as food, clothing, shelter, or first aid, and long-term needs such as financial, physical, emotional or spiritual well-being.

DCMP augments state, local, tribal and territorial governments' capacity to provide DCM services in the event of a major Presidential disaster declaration which includes Individual Assistance. DCM services, whether provided through Immediate DCM Services or a State DCM Grant, are available to any disaster survivor impacted by the declared disaster. This allows individuals who may have suffered losses not covered by Federal, or state, local, tribal, and territorial programs, as well as those whose homes are damaged by the disaster, to benefit from DCM services. As a primary requirement, the unmet needs addressed by the DCMP must be caused by the Presidential declared disaster.

DCM Programs and Services:

- ***Disaster Case Management Assessment Team.*** The DCM Assessment Team is comprised of FEMA, the state/tribe and other partners. The purpose of the team is to conduct a quick and comprehensive assessment of the level of disaster-caused unmet needs and the State's resources available to implement a DCMP, while identifying the gaps in service that exist due to the disaster.
- ***Immediate DCM Services.*** Immediate DCM (IDCM) services include technical assistance, outreach, initial triage, and DCM casework. There are various implementation alternatives that are determined by the results of the DCM Assessment and concurrence from FEMA Headquarters.
- ***IDCM Implementation.*** The IDCMP has multiple implementation alternatives, including, invitational travel, mission assignments, or interagency agreement through American Red Cross or Health and Human Services' Administration for Children and Families. The appropriate alternative will be based on the results of the DCMP Assessment as well as FEMA HQ in collaboration with the Federal Coordinating Officer (FCO), the FEMA Regional Office, and other Federal partners.
- ***DCMP Grant.*** The DCMP Grant is Federal funding made available to the state, local, tribal, and territorial to implement a DCMP by utilizing DCM providers to supply services to survivors with long-term disaster-caused unmet needs. The state, local, tribal and territorial DCMP Grant application must be submitted within 60 days from the date of an Individual Assistance declaration. A long-term DCMP's period of performance shall not exceed 24 months from the date of a Presidential disaster declaration including Individual Assistance.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

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