CHAPTER 5

EMERGENCY ASSISTANCE

ADULT PROTECTIVE SERVICES

Services are provided to meet the adults' basic needs and to ensure their safety as authorized, by the Omnibus Adult Protection Act of the South Carolina Code of Laws.

Fairfield County Department of Social Services

Physical Address: 321 By-Pass & Kincaid Bridge Road, Winnsboro, SC 29180

Tele: (803) 635-5502 – Main

(803) 635-5511 – After Hours Reporting / Abuse & Neglect

Fax: (803) 635-2322

Lexington County Department of Social Services

Physical Address: 1070 S. Lake Drive, Suite A, Lexington, SC 29073

Mailing Address: P.O. Box 84129, Lexington, SC 29073

Tele: (803) 785-7333 - Main

Fax: (803) 785-7438 – Administrative Fax

(803) 785-3546 - Human Services Fax

(803) 785-1500 - Human Services Intake Fax

Newberry County Department of Social Services

Physical Address: 2107 Wilson Road, Newberry, SC 29108

Tele: (803) 321-2155 - Main

(803) 321-2222 – After Hours Reporting – Newberry Co. Sheriff's Office Dispatch

Fax: (803) 321-2168

Richland County Department of Social Services

Physical Address: 3220 Two Notch Road, Columbia SC 29204

Tele: (803) 714-7300 – Main

(803) 714-7444 - Richland County DSS 24-Hour Hotline

Fax: (803) 714-7301

Eastover Branch Address: 120 Clarkson St, Eastover SC 29044

CLOTHING, FOOD, SHELTER AND UTILITY ASSISTANCE

Aiken/Barnwell/Lexington Community Action Commission, Inc.

Mailing Address: 650 Knox Abbott Dr. Cayce, SC 29033

Tele: (803) 794-6778 Weatherization Assistance: (803) 648-6836

Office Hours: 8:30 a.m. - 5:00 p.m., Monday - Friday

Services: Provides emergency assistance with home utility costs, clothing, housing, rent, food and medical expenses to income eligible individuals and families. They also have a job training program and a computer training center. The Weatherization program helps people and families to make their homes more energy efficient so their energy bills are lower. The program can help with caulking and weather stripping around doors and windows; adding insulation to attics, floors, and water heaters; replacing regular light bulbs with compact fluorescent bulbs; and making door and window improvements.

Areas served: Lexington and Richland Counties.

Alston Wilkes Veterans Home

Physical Address: 3519 Medical Drive Columbia, SC 29203

Tele: (803) 799-2490 / 1-844-AWS-1962 - Toll-free

Fax: (803) 540-7223

Services: A shelter for homeless veterans, primarily with substance abuse problems. Residents are allowed to stay for up to two years. There is also a job training program for the homeless. Requirements for admission are: must be drug and alcohol free. Must work or be seeking employment; must complete an application and two interviews.

Website: <u>www.alstonwilkessociety.org</u>

American Red Cross Central South Carolina Chapter

Physical Address: 2751 Bull Street, Columbia, SC 29202 Tele: (803) 540-1200 / 1-800-RED CROSS – Toll-free Office Hours: 8:30 a.m. - 5:00 p.m., Monday-Friday

Services: Provides immediate emergency assistance to disaster victims, which includes food, clothing, shelter, and medicine. Provides emergency communications between

families and armed service members 24 hours a day

Website: www.centralscredcross.org

Carolina Community Action, Inc.

Physical Address: 101 North Congress St., Winnsboro SC 29180

Tele: (803) 635-3606

Services: Provides food and financial vouchers, information, and/or referral to those

who qualify for services.

Area Served: Fairfield County

Email: www.carolinacommunityactions.org

Catholic Charities of the Midlands

Physical Address: 1427 Pickens Street, Columbia SC 29202

Tele: 1-855-377-1357

Services: Offers a clothing closet on Tuesdays from 9:00 a.m. to 12:00 p.m. **Clean of Heart Program** provides the homeless with an opportunity to shower and have their clothing washed on Mondays, Wednesdays & Fridays from 8:30 a.m. to 12:00 p.m., and Tuesday and Thursday from 1:00 p.m. to 4:00 p.m. Appointments must be made over the phone or in person at the Columbia office on Tuesdays for the following week.

Website: http://www.charitiessc.org

The Cooperative Ministry

Physical Address: 3821 W. Beltline Blvd. Columbia 29204

Tele: (803)799-3853

Website: http://www.coopmin.org

Office Hours: 9:00 a.m. - 5:00 p.m., Monday - Friday

Services: Emergency crisis assistance with counseling information, referrals, and

direct financial aid.

Area Served: Richland County

Blythewood Office

126 Blythewood Rd., Blythewood SC 29016

Tele: (803) 786-0092

Family Shelter

Physical Address: 2411 Two Notch Road, Columbia, 29204 Mailing Address: P. O. Box 7781, Columbia, SC 29202

Tele: (803) 254-8344 / (803) 771-7040

Fax: (803) 771-7075

Office Hours: 9:00 a.m. - 5:00 p.m., Monday – Friday **(Service available 24-hours daily)**Services: Provides short-term emergency care for families including shelter, food and clothing needs, directly or by referral to appropriate agency; works with clients in assisting them to find permanent housing.

Fan Programs (Seasonal)

*Several local agencies offer free fans to the elderly and needy residents. Supplies limited. Some programs have limited supplies of A/C units.

Columbia Police Department(803) 545-3500Irmo Police Department(803) 781-8088Lexington County Sheriff's Office(803) 785-2504

Richland County Sheriff's Office (803) 545-3506 or (803) 576-3183

God's Helping Hands

Physical Address: 919 Holland Avenue, Cayce, SC 29033

Tele: (803) 791-4167 Fax: (803) 936-0304

Office Hours: 9:00 a.m. - 12:00 p.m., Monday - Friday

Services: Provides food, clothing, limited financial assistance with utility bills, rent, and travel expense (gasoline, lodging, etc.) Picture I.D. and Social Security card required. DSS referral required on return visits.

Areas Served: Cayce, West Columbia

God's Storehouse

Physical Address: 1731 Risley Road Columbia, SC 29223 Tele: (803) 691-1622 / (803) 736-5972 - Emergency Office Hours: 9:00 a.m. -12:00 p.m., Monday-Friday

9:00 a.m. -12:00 p.m., 1st Saturday of each month

Services: A small food pantry used in emergency food assistance.

Hannah House

Physical Address: 1726 Sumter Street, Columbia SC 29201

Tele: (803) 771-4357

Services: Provides transitional housing for women and children. Residents are required to attend discipleship meeting. Most residents are newly out of prison or homeless. Take in people who are homeless and agree to work.

Website: <u>www.hannahhousesc.org</u>

Harvest Hope Food Bank

Physical Address: 2220 Shop Road, Columbia SC 29201 Mailing Address: P. O. Box 451, Columbia, SC 29202

Tele: (803) 254-4432 Fax: (803) 254-6011

Services: Provides food, groceries and related personal hygiene and care items for

persons who cannot afford to buy them. Website: www.harvesthope.org

Food Pantry Hours: 8:00 a.m. – 4:30 p.m. – Monday – Friday

Lexington Emergency Food Pantry

1775 12th St. Ext. Cayce, SC 29033

Hope Community Learning Center

Physical Address: 1234 St. Andrews Rd, Columbia SC 29210

Tele: (803) 451-2139

Office Hours: 3:00 p.m. – 7:00 p.m., Tuesday, Wednesday & Thursday

Services: Assists the working poor families of the community with clothing & food. Call

for appointment.

Killingsworth

Physical Address: 1831 Pendleton St., Columbia, SC 29201

Tele: (803) 771-6359 Fax: (803) 779-6473

Office Hours: 9:00am- 5:00pm, Monday- Friday

Services: Transition home for adult women recovering from crises such as, domestic violence, substance abuse, sexual assault, mental illness, and homelessness. The shelter is

located close to employment opportunities and educational institutions

Website: www.killingsworth.org

<u>Lexington Interfaith Community Service (LICS)</u>

Physical Address: 216 Harmon St., Lexington SC 29072

Tele: (803) 957-6656 Fax: (803) 957-3414

Services: Provides clothing, food, LIMITED financial assistance, referrals and short-term supportive counseling to Lexington County residents in time of crisis or emergency.

Website: <u>www.licssc.org</u>

Midlands Housing Alliance

Physical Address: 2025 Main Street, Columbia, SC 29201

Tele: (803) 708-4861 Fax: (803) 708-4803

Services: Transition home for individuals who are homeless.

Website: <u>www.transitionssc.org</u>

Project HOPE (Helping our Precious Elderly)

Physical Address: 5623 Two Notch Rd., Columbia SC 29223

Tele: (803) 576-3183

Services: Helping Midlands seniors by visiting in their homes, assisting in emergencies,

and giving advice on current scam operations in their neighborhoods.

Email: phope@rcsd.net

Website: www.rcsd.net/prog/projecthope.htm

St. Lawrence Place

Physical Address: 2400 Waites Road, Columbia, SC 29204

Tele: (803) 256-3999 Fax: (803) 933-0089

Services: St. Lawrence Place is a 30-home community where homeless families can find skills and shelter that foster independence and free them from the grip of poverty.

Email: <u>info@stlawrenceplace.org</u>
Website: <u>www.stlawrenceplace.org</u>

St. Vincent de Paul Society

Physical Address: 3600 Devine Street, Columbia SC 29205

Tele: (803) 799-0791

Services: Food pantry is open on Wednesdays from 10:00 a.m. to 11:30 a.m., except on

the 1st Wednesday. Offers financial assistance with utility bills.

Salvation Army of the Midlands

Physical Address: 1301 Richland St., Columbia SC 29201

Tele: (803) 765-0260 Fax: (803) 521-4945

Services: Provides food and groceries to persons, who are elderly or have disabilities

from a donated food pantry.

Website: www.doingthemostgood.org

Salvation Army

2001 Assembly St., Suite 204, Columbia SC

Tele: (803) 781-1511

Services: Disaster services, older adult services, worship center, youth services

Salvation Army Salvation Army

Center for Worship and Service 7532 Irmo Dr., Columbia SC 29212

3024 Farrow Rd,. Columbia SC 29203 (803) 765-0260

(803) 765-0260

Sharing God's Love

Physical Address: 147 Friarsgate Blvd, Columbia SC 29063

Tele: (803) 732-3188

Services: Works with families facing emergencies related to basic living needs.

Areas Served: Ballentine, Irmo and St. Andrews areas

Email: <u>sharinggodslove1@aol.com</u>
Website: <u>www.sharinggodslove.net</u>

Sistercare

Mailing Address: P.O. Box 1029 Columbia, SC 29202 Tele: (803) 926-0505 / (803) 765-9428 – Crisis Line Office Hours: 8:30 a.m. – 5:00 p.m., Monday – Friday

Services: Extended services shelter program to ensure battered women and their children make a successful transition to self- sufficiency to prevent future domestic violence. Emergency housing, children's counseling, legal advocacy, and medical crisis intervention are all services provided.

Persons Served: Women that have been a victim of domestic violence and their

children

Website: <u>www.sistercare.com</u>

The Tele Reassurance Program (RSVP - Senior Resources)

Physical Address: 2817 Millwood Ave., Columbia, SC 29205

Tele: (803) 252-7734

Services: Brief, daily Tele call to a homebound elderly and/or disabled person

Website: <u>www.seniorresourcesinc.org</u>

United Way 211

Physical Address: 1800 Main St. Columbia, SC 29201

Tele: (803) 733-7312 / (803) 733-5400

Dial 211 (1-866-892-9211)

Services: Information on non-emergency human service needs such as community

programs, counseling services, financial assistance, shelter and child care resource

Email: <u>Info@uway.org</u>
Website: <u>www.uway.org</u>

Wateree Community Action Inc.

Physical Address: 2430 Atlas Road, Columbia, SC 29204

3220 Two Notch Rd, Columbia, SC 29204

Tele: (803) 786-4500 ext. 103 / (803) 783-4250

Fax: (803) 786-4252

Services: Offers weatherization, housing assistance, low income heating and energy

assistance for those who qualify Website: www.www.wcai.org

We Care Center Chapin Interfaith Outreach

Physical Address: 1800 Chapin Road, Chapin, SC 29036

Tele: (803) 345-3244

Office Hours: 9:00 a.m. - 12:30 p.m., Wednesdays

Services: Provides food, utility bill assistance when funds available, vouchers for

clothes, and gasoline on emergency basis.

Areas Served: Chapin, Little Mountain, White Rock, Peak area

Website: www.chapinwecare.org

Welvista

Physical Address: 2700 Middleburg Drive, Suite 105, Columbia, SC 29204

Tele: (803) 933-9183 Fax: (803) 254-0892

Services: A statewide program that provides free primary care, prescription medication, laboratory services, and pediatric dental care to uninsured South Carolinians living below federal poverty guidelines. Doctors, pharmacists, pharmaceutical companies, hospitals labs, and other providers donate their resources to persons who are in need. Not able to serve Medicare or Medicaid patients.

Email: info@welvista.org
Website: www.welvista.org

EMERGENCY RESPONSE SYSTEMS

ADT PERSONAL EMERGENCY RESPONSE SYSTEM

Physical Address: 720 Gracern Road, Suite 110, Columbia, South Carolina 29210

Tele: (803) 730-2729 Toll Free: 800-922-3756 Contact Person: Helen Dillard Email: hdillard@adt.com

Services: Provides comprehensive home health security with the QuietCare and Companion Service for 24 hours a day. Companion Service is a for people who live alone or who have a medical condition that requires 24-hour access to help. It is a system to report changes in activities of daily living (ADL) that could signal medical emergencies.

COMFORT KEEPERS

Mailing Address: 3214 Leaphart Rd., Suite C, West Columbia, SC 29169

Tele: (803) 739-4442

Email: wcolumbia@comfortkeepers.com
Website: wwww.comfortkeepers.com

Services: The Health Watch 9000 Personal Response System provides an automatic daily self-test, automatic and continual self-test of the transmitter, two-way voice capability with emergency mode, the ability to program up to six medications and/ or personal reminder messages, wellness check-in capability, a 24-hour back-up battery, and a fall detector is available. Clients may choose to wear the transmitter as a pendant around their neck or on the wrist to easily activate the system and summon help.

AREA SERVED: Midlands Area

COMPANION SERVICE

Mailing Address: 14200 E. Exposition Ave. Aurora, CO 80012

Tele: 1-800-568-1216

Office Hours: 24 hours a day 7 days a week

Services: Companion Service is a personal emergency response system designed for people who live alone or who have a medical condition that requires 24-hour access to help. Provides a direct communication link, from anywhere in the home, to service professionals.

Website: www.adt.com

CRITICAL SIGNAL TECHNOLOGIES, INC.

Mailing Address: 22600 Haggerty Rd. Farmington Hills, MI 48335

Tele: 1-888-557-4462

Office Hours: 24 hours a day 7 days a week

Services: Provides personal emergency response system 24 hours 7 days a week.

Website: www.CriticalSignalTechnologies.com

DIRECT LINK_

Mailing Address: 619 Chatham Ave., Columbia, SC 29205

Telephone: (803) 765-9096

Fax (803) 765-9076

Website: www.HomeHelpers.CC

Services: A personal emergency response system that provides help at the touch of a button. By simply pressing the button worn around the wrist or neck gives contact to one of the staff instantly over the two-way speaker system, which will immediately dispatch help based on the prior instructions 24 hours a day, seven days a week.

HELP PERSONAL MEDICAL CONNECTION

Mailing Address: 171 Monroe Lane, Lexington, SC 29072

Tele: 1-877-672-2431

Website: www.HelpForYou.com

Services: Provides 24 hours a day, seven days a week protection for seniors living in their own homes or in independent and assisted living facilities. The pendant may be worn as a necklace or bracelet, the unit will contact the call center from anywhere in the home.

HELP Rx

Tele: 1-888-861-4569 Website: www.helprx.com

Services: Provides 24 hours a day, seven days a week protection for seniors living in their own homes or in independent and assisted living facilities. The pendant may be worn as a necklace or bracelet, the unit will contact the call center from anywhere in the home.

LIFE ALARM SERVICES, INC.

Mailing Address: 114 Shartom Drive, Augusta, GA 30907-4748

Tele: 1-800-780-5433

Website: www.life-alarm.com

Services: When a medical emergency occurs in the home, Life Alarm is just a press of a button away. The two-way voice medical alarm system is there 24 hours a day, seven days a week.

LIFEFONE

Mailing Address: 16 Yellowstone Ave, White Plains, NY 10607-1324

Tele: 1-888-691-8876 Website: www.lifefone.com Email: info@lifefone.com

Services: Provides help at the push of a button 24 hours a day. By simply pressing the lightweight waterproof LifeFone pendant button the communicator activates and sends a signal immediately to the emergency response center.

Safe Life Senior

Tele: 803) 254-2673 Fax: (803) 252-3649

Website: www.safelifesenior.com

Services: Whenever help is needed, one press of a lightweight waterproof help button activates a small in home unit called a communicator. It puts the person in touch with a caring Lifeline Monitor who finds of help is needed. He or she will call friends, neighbors or relatives, "responders" who will come to the home. If professional help is needed, the Monitor will call for it immediately. If button is pressed and the person can't speak, Lifeline

Monitor knows exactly what to do. Someone is always standing by to help whenever it is needed 24 hours a day, 7 days a week.

PHILLIPS LIFELINE MEDICAL ALERT SERVICE

Mailing Address: Right at Home, 810 Dutch Square Blvd., Suite 317, Columbia, SC 29210

Tele: (803) 551-4004

Services: Provides an easy-to-use medical alert service designed to reduce the risk of living alone with quick access to help, 24 hours a day, 7 days a week. In the event of a fall or emergency, help is available at the push of a button.

PROJECT LIFESAVER (Richland County residents only)

Contact Person: Captain Bill Brown

Tele: (803) 513-3438 or (803) 576-3191

Website: www.rcsd.net

Services: Provides a GIS bracelet to aid caregivers for "at risk wanderers" who suffer from Alzheimer's disease, Autism, Down's syndrome and other brain disorders which may lead them to wander. People who are part of Project Lifesaver wear a personalized wristband that emits a tracking signal.

SENIOR MATTERS EXTENDED SERVICES, LLC

Mailing Address: 2711 Middleburg Dr. Suite 208, Columbia, SC 29204

Tele: (803) 779-1181 or (888) 779-1182

Services: Offering homecare, CNA, caregiver/companion services, certified legal guardianship, personal monitoring systems that provide fall detection, personal response system, medication monitoring, certified geriatric case management

Website: www.seniormatters.com

SOUTH CAROLINA LIFELINE & LINK-UP PROGRAMS

Physical Address: 1441 Main Street, Suite 300, Columbia, SC 29201

Tele: (803) 737-0509 or (866) 788-6565

Fax: (803) 737-0801

Website: www.regulatorystaff.sc.gov

Services: Provides monetary assistance to qualified residential telephone customers. Designed to ensure that basic telephone connection (hookup) and service remain

affordable.

PHYSICIANS (GERIATRIC)

David Greenhouse, MD

Palmetto Health Family Medicine Center

Physical Address: 3209 Colonial Drive, Columbia, SC 29203

Tele: (803)434-6113

*Keith A. Guest, MD (Serving Lexington & Richland County Only)

Senior Health Associates

Physical Address: 401 North Woodlake Drive Columbia, SC 29229

Tele: (803) 699-9073

Victor Hirth, MD

Senior Primary Care Practice

Physical Address: 3010 Farrow Rd, Columbia, SC 29203

Tele: (803) 434-1210

Margaret Matthews, MD

Senior Primary Care Practice

Physical Address: 3010 Farrow Rd, Columbia, SC 29203

Tele: (803) 434-1210

Prexa Naik, MD

Senior Primary Care Practice

Physical Address: 100 Palmetto Health Parkway Suite G-100, Columbia, SC 29212

Tele: (803) 434-4700

Elaine Roque-Nazario, MD

Senior Primary Care Practice

Physical Address: 100 Palmetto Health Parkway Suite G-100, Columbia, SC 29212

Tele: (803) 434-4700

Carlos Torres, MD

Parkridge Medical Associates

Physical Address: 100 Palmetto Health Parkway Suite 220, Columbia, SC 29212

Tele: (803) 907-7700

RENTAL ASSISTANCE

S.C. State Housing, Finance, Development Authority

Physical Address: 300-C Outlook Pointe Blvd., Columbia SC 29210

Tele: (803) 896-9001 / 1-800-432-5007

Services: Housing assistance and rental assistance

Aiken/Barnwell/Lexington Community Action Commission, Inc.

Mailing Address: 650 Knox Abbott Dr. Cayce, SC 29033

Tele: (803) 794-6778 Weatherization Assistance: (803) 648-6836

Office Hours: 8:30 a.m. - 5:00 p.m., Monday - Friday

Services: Provides rental assistance for those who qualify.

Areas served: Lexington and Richland Counties.

Website: <u>www.govoepp.state.sc.us</u>

Carolina Community Action, Inc.

Physical Address: 101 North Congress St., Winnsboro SC 29180

Tele: (803) 635-3606

Services: Provides rental assistance for those who qualify.

Area Served: Fairfield County

^{*} Available for house calls.

GLEAMNS Human Resources Commission, Newberry

Physical Address: 926 Suber St., Newberry SC 29108

Tele: (803) 276-2110

Services: Provides rental assistance for those who qualify.

Area Served: Newberry County
Website: www.gleamnshrc.org

God's Helping Hands

Physical Address: 919 Holland Avenue, Cayce, SC 29033

Tele: (803) 791-4167 Fax: (803) 936-0304

Office Hours: 9:00 a.m. - 12:00 p.m., Monday - Friday

Services: Provides rental assistance for those who qualify

Areas Served: Cayce, West Columbia

Lexington Interfaith Community Service (LICS)

Physical Address: 216 Harmon St., Lexington SC 29072

Tele: (803) 957-6656 Fax: (803) 957-3414

Services: Provides rental assistance for those who qualify

Area Served: Lexington County
Email: <u>info@lics.org</u>
Website: www.licssc.org

Oliver Gospel Mission

Physical Address: 1100 Taylor St., Columbia SC 29201

Tele: (803) 254-6470 Fax: (803) 254-0590

Office Hours: 7 days: 6:00 a.m. – 6:45 a.m.; 12:00 p.m. – 12:45 p.m.; 4:30 p.m. – 5:20 p.m. Services: Assists the homeless with overcoming drug addiction, finding employment

and emergency shelter

Email: ogm@olivergm.com

Website: www.olivergospelmission.org

Palmetto AIDS Life Support Services

Physical Address: 2638 Two Notch Rd., Suite 108, Columbia SC 29204

Tele: (803) 779-7257 / 1-800- 922-7319 – Toll-free

Fax: (803) 779-1473

Services: Assists low-income persons who have HIV/AIDS with short-term rent,

mortgage and utility payments through Housing Opportunities for Persons with AIDS

Website: <u>www.palss.org</u>

Salvation Army of the Midlands

Physical Address: 3024 Farrow Rd., Columbia SC 29203

Tele: (803) 765-0260 Fax: (803) 521-4945

Services: Provides rental assistance for those who qualify.

Website: www.doingthemostgood.org

Wateree Community Action Inc.

Physical Address: 2430 Atlas Road, Columbia, SC 29204

3220 Two Notch Rd, Columbia, SC 29204

Tele: (803) 786-4500 ext. 103 / (803) 783-4250

Fax: (803) 786-4252

Services: Provides rental assistance for those who qualify.